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DEAF-HEARING COMMUNICATION CENTRE, INC.

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FEB 15 1996

February 13, 1996

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF SECRETARY

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The Office of the Secretary  
Federal Communications Commission  
1919 M. Street, N.W.  
Washington, D.C. 20554

Notice of Inquiry on Closed Captioning and Video Description of Video  
Programming (FCC 95-484).

It is encouraging to know that Congress has approved the telecom reform.,  
However, we would like to stress that closed captioning is important on all  
videos and that no type or class of video program should be exempt from  
captioning and description.

There are over 20 million deaf and hard of hearing people in the United  
States in addition to the number of blind people. Any program or video  
not closed captioned and described for blind people means the video  
cannot be enjoyed by deaf or hard of hearing people or blind people - thus  
shutting them out of the video entertainment.

Please be certain that all programs and videos are closed captioned. Thank  
you.

Sincerely,

Lillian Hoshauer, Director

LH/el

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**From:** Sheryl Segal  
**To:** 95-176  
**Date:** 2/14/96 4:14pm  
**Subject:** Chairman's Column Comments -Reply

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OFFICE OF SECRETARY

>>> <lonaj@aa.net> 01/27/96 06:51pm >>>  
Lona Lea Jennings (lonaj@aa.net) writes:

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Closed captioning is a very important part of my life. I have been hard of hearing for over 30 years. It wasn't until TV was captioned that I could fully participate and understand. Please do everything in your power to make sure that ALL television programs are required to be captioned. It will add so much to the lives of America's millions of hearing impaired.

---

Server protocol: HTTP/1.0  
Remote host: s3c3p3.aa.net  
Remote IP address: 204.157.220.159

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**From:** ssegal (Sheryl Segal)  
**To:** 95-176  
**Date:** 2/14/96 4:18pm  
**Subject:** Chairman's Column Comments -Reply

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OFFICE OF SECRETARY

>>> <lonaj@aa.net> 01/27/96 06:51pm >>>  
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FCC MAIL ROOM

8206 Chancery Ct.  
Alexandria, VA 22308  
Feb. 13, 1996

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Office of the Secretary  
FCC  
1919 M Street, NW  
Washington, DC 20554

Re: Notice of Inquiry # 95-484

Dear Sir:

My Name is Agnes Shelkin. I have a severe to profound hearing loss in both ears. I am no longer able to hear radio news or other programs. I rely heavily on captioned TV news and other family programs for updates on current world and local affairs. It is very frustrating for me to interact with my family and friends when the captions are garbled or stop altogether. I feel lost and left out. Recently, my husband noticed a program that he thought we might enjoy watching together since it was listed as captioned. Alas, the captioning did not materialize. It was a terrible disappointment for me.

Frequently, I end up in a corner or another room reading a book while my family enjoys a program without captioning or the captioning is so garbled I cannot follow it.

My elementary school age grandchildren actually practice their reading skills when they watch a good captioned program with me. All news and family programs should be captioned.

I am very happy that captioning is available but also very frustrated that many good programs are not captioned or the captioned is garbled or missing.

I pray and await the day when all these problems are solved.

Sincerely yours,

*Agnes M. Shelkin*

Agnes M. Shelkin

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In the matter of Closed Captioning and video description  
of video Programming.

[F.C.C. 95-484]

95-176

February 12, 1996

The office of the secretary

1919 m. st., NW

Washington, D.C. 20554

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Dear F.C.C.:

I am from Thailand. I watch close captioning on T.V. Not all T.V.'s have the captions. I can not understand news programs when people talk with their mouths. What are they saying? I can't hear unless there is 100% captioning on all channels on the T.V. I want to learn more and more from captions, so I can understand what is being said.

I give my support to goverment people to help deaf people to improrement their to writing and reading. We need to learn. I want to learn so ~~please~~ please put captions on all programs in English.

Sincerely,

Nopadol Yamsiriwong

My address

NOPADOL YAMSIWONG

1500 GRAND CONCOURSE AM

BRONX, NEW YORK 10457

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